

SMCCA Owner Newsletter

Season Preview | 2025-2026

Dear owners,

We want to thank you for an unforgettable homecoming weekend. Since then, the remaining leaves are falling quickly, the mountain wakes up coated in frost, and we're gearing up for another incredible winter season at Sugarloaf. Sugarloaf staff have been hard at work from annual cleaning to lift maintenance, and everything in-between. We can't wait to have you back home for the winter.

We're thrilled to share updates across the resort to maximize your time on the mountain.

Warm regards,

Brooklyn Labbe | Resort Owner Services Manager

Target Opening Day 11/21/2025



Sugarloaf Mountain Hotel Updates:

- CO2 detectors upgraded and replaced
- Porte-cochere lighting upgrade
- Steam room in the Health Club has new tile and grout
- Massage will be offered daily at the hotel during the season
- Service elevator oil take is being replaced
- Elevator recall battery backup installed for power outages

Check out the upcoming event schedule via the link below



[2025/2026 Sugarloaf Events](#)



REMINDERS FOR THE UPCOMING SEASON

CONFIRM YOUR STAY DATES

- Owner calendars that have been submitted have been booked and confirmations have been emailed.
- Contact Owner Services at ownerservices@sugarloaf.com or 207.237.4202 to confirm or make changes.
- Changes can be made under the “My Bookings” tab on the owner portal.

CHECK-IN/CHECK-OUT

- Check-in 5PM
- Check-out 11AM

SPECIAL REQUESTS

- Early arrival, late departure, or parking requests should be made through the Front Desk at 207.237.2000 - these should be requested day of.
- We'll do our best to accommodate based on availability.

SPACE AVAILABLE

- To see [upcoming availability](#) visit the SMCCA Owner's website.
- Space available requests can be made 48 hours prior to desired arrival time to ownerservices@sugarloaf.com or 207.237.2000.
- Are you eligible for space available? You are unable to use space available if your full week is reserved for owner use, if you owe more than 3 months of dues, and if you banked your week for RCI/BVC Interval.

